

SECTION 9: WEB INTEGRATION & RESERVATIONS

Web Subjects

Destinations

Service Types

WebRes

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Web Integration & Reservations

This section covers the set up and functioning of:

- PRO*Resort Web integrated web site
- Business to Business interface – agent web bookings
- Business to Customer interface – FIT customer web bookings

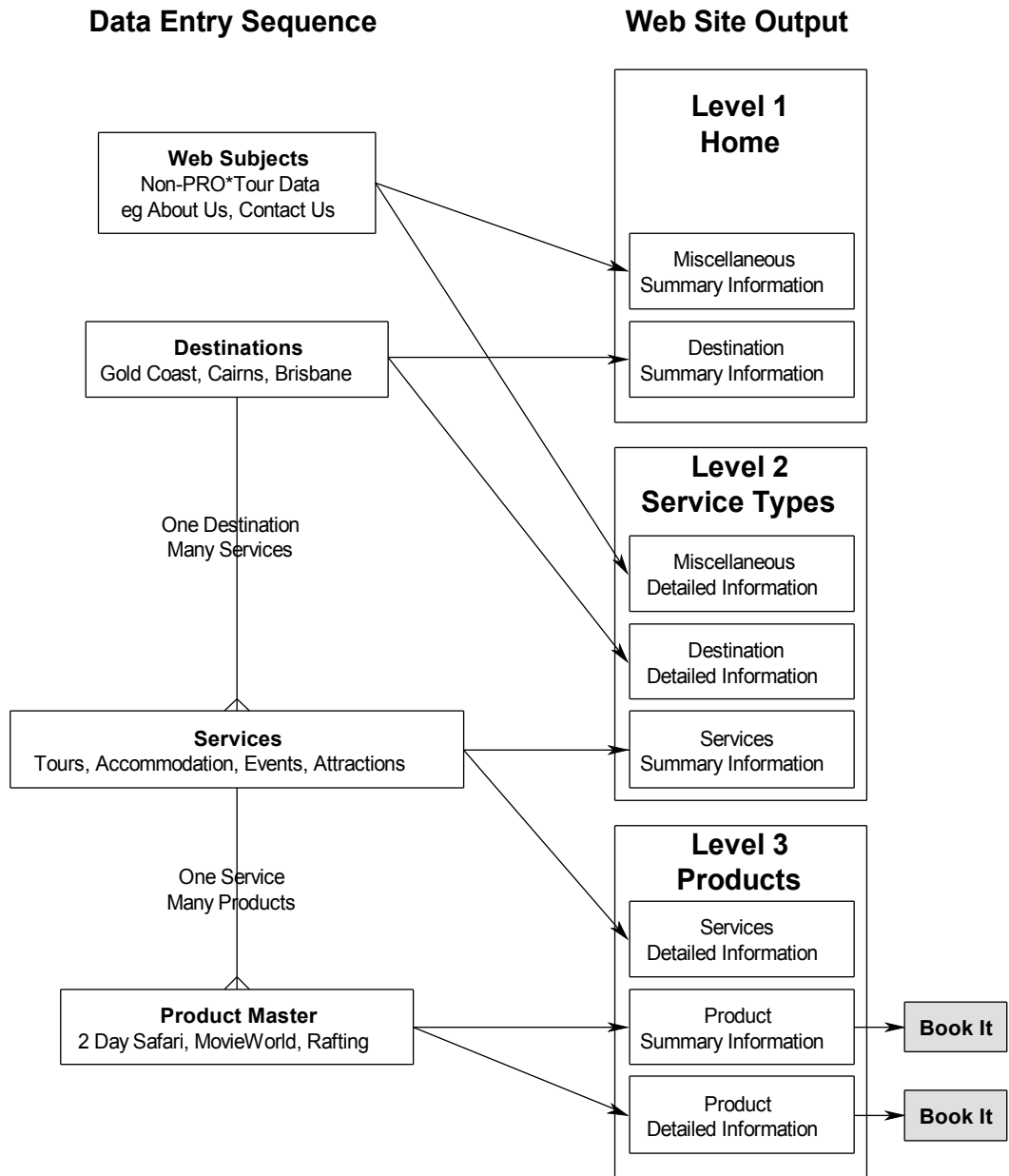
Although inter-related, these options may be implemented separately. All options require specific system configuration by Proteus prior to implementation.

9.0 Menus



9.1 PRO*Resort Web

9.1.1 Structure



9.1.2 Web Subjects/Loyalty Organisations

Module Name	Access Path	Purpose
PTWEBSUB	Web Reservations/ Master Files/Web/ Web Subject	To create and amend web subject data

Web subjects provide a mechanism for adding non-PRO*Resort specific data to the PRO*Resort web site, i.e., data that falls outside of the Destination/Service Type/Product structure.

Web subjects may be formatted to appear at any level in the web site menu hierarchy. Web Subject ID=0 (zero) is a special case to manage the additional requirements of the web site home page, e.g., site header, navigation links.

Language	Select language for this web subject from drop list. Language list is maintained by Proteus.
ID	Unique ID number for the web subject assigned by the system.
Name	Web subject name or description. This text appears as the menu item text on the web site.

In the upper portion of the form, the tab information is read in conjunction with the ID/Home. In the example above, ID 869 (test) is associated with Parent ID 68 on the General tab.

General:

Parent ID	The ID number of the web subject under which this web subject should appear on the menu. Leave blank (null) if the web subject is not to be displayed but is required for some other special function, e.g., E-cards.
------------------	---



ID = 0 (zero) can only be assigned to the Home Page.

Loyalty Organisation Code

Multiple loyalty schemes may be created (list of values available from either the Code or Name field).



To add loyalty organisations, use the menu item Web Reservations/Master Files/Loyalty Organisations. (See Section 3 for further details.)

Loyalty scheme membership is controlled via the Passenger Master (see Section 3). Loyalty scheme membership may then be used to control access to specified web subject pages on the web site. In the case of the example above, the test page would only be accessible by authenticated Loyalty Club 1 members.

Name

Enter or display the loyalty organisation name.

Tour Code

Displays links between this web subject and tour(s). It is populated from Tour and Package Maintenance form, web subjects node.



See Section 3: Tour and Package Maintenance

Usage

Select from the pop list where this entry is used – Reports (itinerary verbiage), Web Services or regular web site.

Service Type

(used for Web Reservations selection procedure and other web functions):

Language		English	General			Service Type	Detail	Web	Menu
ID	Name	Service ID/Name	Destination ID/Name	Country					
862	NEWTYPES	100							
863	NEWTYPES	99							
865									
869	test	102	Air	1	Vancouver	CA			
871	gary test								
874	TEST4								

Service ID

Unique ID for service type.

Name

Name of service type (e.g., Bus Tour).

Destination ID/Name

Link to destination for 'drill down' data queries.

Country

Country of this destination/service.

Detail (Web Subject Summary):



On this tab the Detail relates only to the Web Subject in focus.

Use HTML or text to define Web Subject summary information. In the case of ID = 1, Home page, the detail entered forms the page header throughout the web site.

Web:

URL Address for more details, used in web site calls.

IMG Enter file name of image to appear against this web subject summary text.

Edit Nav Items Use this option to define web navigation (hot links) within the web site. Pressing the button displays:

Name – the name of this link as it will appear on the web site unless an image is used (see below).

Seq – where multiple links are attached to a single web subject use this sequence number to define order of display on the menu.

Menu – by default, navigation items appear in the summary display of web subject to which they are attached. Check the box if the navigation item is to

appear in the menu rather than the summary. In the example above, TestMenu will appear within the Home Page menu.

URL – specify the URL for the link if external to the PRO*Resort web site or use the Set URL button to select from available links within the PRO*Resort web site.

Menu Item – displays menu item name of selected URL.

Cookie – defaults to YES (ticked) if an internal URL is selected using Set URL. Should be unchecked if the link is external.

Image File – specify an image file name to replace the navigation link Name (see above) with an image.

Spawn – to open this link in a new browser window.

Hypertext – function not currently implemented.


Set URL – press button to pop list of existing menu items for selection.

Book – press button to automatically insert, on the current page, the booking URL.

Menu:

The screenshot shows a software interface with a 'Menu' tab selected. On the left, there is a list of menu items with columns for ID and Name. The items are: 862 NEWTYPE6, 863 NEWTYPE5, 865, 869 test, 871 gary test, and 874 TEST4. On the right, there is a table for configuring submenus with columns: Submenu Name, Web Subject Summary Name, Seq, RGB, and Hide. One row is populated with 'Submenu 1', 'SUBMENU', '1', 'F34AE6', and a checked 'Hide' box.

The Menu tab allows the creation of subsidiary web subject menus. Create a Submenu Name and Summary Name at the existing level, e.g., web subject ID #869 shown above, and then cross reference this as the Parent ID (see General tab above).

Submenu Name	Name as it appears in the menu.
Web Subject Summary Name	Summary name as it appears on the menu.
Seq	Allows sequencing of Web Subject menu entries and Summary Details display.  <i>Sequencing at this level also takes account of sequence numbers set on Destinations – see below.</i>
RGB	Hexadecimal representation of the colour used to display the menu.

Hide Function not currently implemented fully.

Subject Body

The screenshot shows a web interface for editing a 'Subject Body'. At the top, there is a 'Seq No' field with the value '1', a 'Subject Body Menu Name' field, and three buttons: 'Links', 'Set Menu', and 'About?'. Below this is a 'File Load' button and a text area containing the following HTML code:

```
<html xmlns:o='urn:schemas-microsoft-com:office:office'
xmlns:w='urn:schemas-microsoft-com:office:word'
xmlns='http://www.w3.org/TR/REC-html40'>

<head>
<meta http-equiv=Content-Type content='text/html; charset=windows-1252'>
<meta name=ProgId content=Word.Document>
<meta name=Generator content='Microsoft Word 9'>
```

Subject body items provide a mechanism for adding additional text and graphics to a web subject. Data may be entered directly as plain text, as HTML formatted text copy/pasted from another source or, for entries in excess of 32k characters, via the File Load option.

Seq No Multiple Subject Body items may be created against each Web Subject using the + button to add.

Sequence numbers are generated by the system.

Navigate up and down the list of body items via the arrow buttons.

Subject Body Menu Name The name that appears in the menu.



If the menu name is left blank then the item is hidden from the menu.

Links Press the button to pop the hypertext links form – see Web tab above for details.



The links appear within the web subject summary or on the menu.

Set Menu



Use the Set Menu item after any changes to refresh the web site menu structure. Within the web site itself, selecting the Home menu option will refresh the site with any changes made.

File Load Specify the directory location and file name of the data file to be imported. Used for data in excess of 32k characters. The directory location will be specified by Proteus.

Hypertext Enter the plain text, HTML, or import a file.





9.1.3 Destinations

Module Name	Access Path	Purpose
PTDESTS	Web Reservations/ Master Files/Web/ Destinations	To create and amend destination data

Upper Block



Id	Unique ID number for the destination assigned by the system.
Destination	Name or description of the destination.
Country	Country of destination – free text entry (no list of values available).
Filename	Enter file name of image associated with this destination. Used to display images within WebRes.

Middle Block

Language	Select language for this destination web subject from drop list. Language list is maintained by Proteus.
Name	Name as it will appear on the web site menu.
Summary Menu	Summary menu name as it will appear on the web site menu.
Submenu	Submenu name as it will appear on the web site. Allows the creation of subsidiary menus and summary pages for presentation purposes
Web Subject	A unique identifier assigned by the system.  <i>Web subject IDs assigned at this level are in the same sequence as those created in Web Subjects. However, they are only visible at this level.</i>
Seq	Allows sequencing of Web Subject menu entries and summary details display.  <i>Sequencing at this level also takes account of sequence numbers set on Web Subjects – see above.</i>
Image	Specify image file name for display in the destination summary.
Links	Press the button to pop the hypertext links form – see Web tab above for details.  <i>The links appear within the destination subject summary or on the menu.</i>
Set Menu	 <i>Use the Set Menu item after any changes to refresh the web site menu structure. Within the web site itself, selecting the Home menu option will refresh the site with any changes made.</i>
Summary Hypertext	Enter HTML or text to define destination web subject summary information.

Lower Block

Seq No	Multiple Destination Subject Body items may be created against each destination using the + button to add. Sequence numbers are generated by the system. Navigation up and down the list of body items via the arrow buttons.
---------------	---

Menu Name	The name that appears in the menu.  <i>If the menu name is left blank then the item is hidden from the menu.</i>
Links	Press the button to pop the hypertext links form – see Web tab in 9.1.2 for details.  <i>The links appear within the web subject summary or on the menu.</i>
Image	Specify image file name for display in the destination body item.
Hypertext	Enter the associated plain text or HTML.

9.1.4 Service Types



Module Name	Access Path	Purpose
PTSERV	Web Reservations/ Master Files/Web/ Service Types	To create and amend service types data

Upper Block



Id	Unique ID number for the service type assigned by the system.
Service	Name or description of the service.
Destination	Enter a destination to which this service type belongs from the pop list.

Middle Block

Language	Select language for this service type web subject from the pop list. Language list is maintained by Proteus.
Name	Name as it will appear on the web site menu.
Summary Menu	Summary menu name as it will appear on the web site menu.

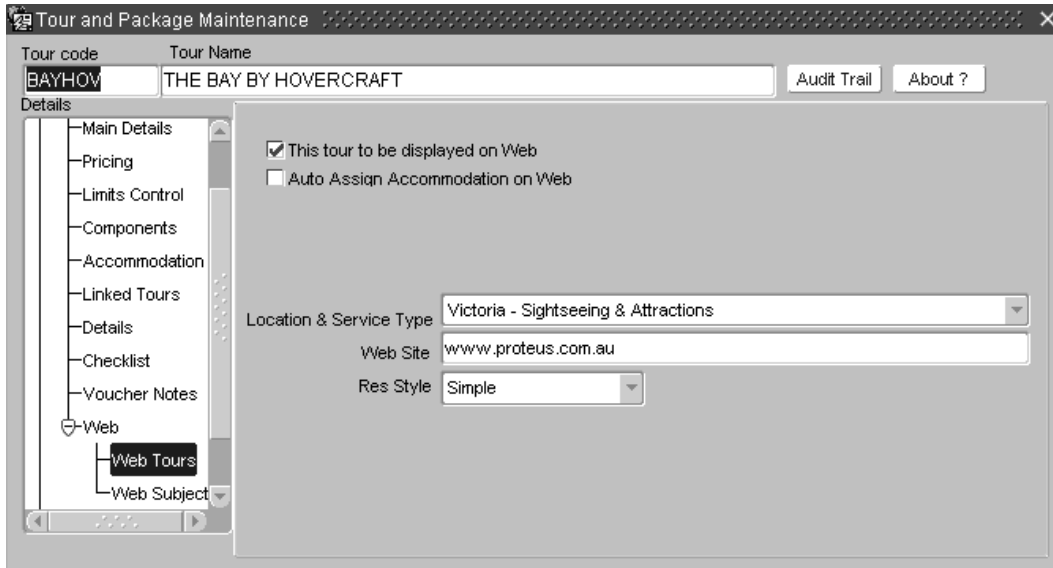
Submenu	<p>Submenu name as it will appear on the web site.</p> <p>Allows the creation of subsidiary menus and summary pages for presentation purposes</p>
Seq	Allows sequencing of service type menu entries and summary details display.
Links	<p>Press the button to pop the hypertext links form – see Web tab in 9.1.2 for details.</p>  <p><i>The links appear within the service type summary or on the menu.</i></p>
Set Menu	 <p><i>Use the Set Menu item after any changes to refresh the web site menu structure. Within the web site itself, selecting the Home menu option will refresh the site with any changes made.</i></p>
Image	Specify image file name for display in the service type summary.
Summary Hypertext	Use HTML or text to define Service Types Web Subject summary information.

Lower Block


Seq No	<p>Multiple Service Types Subject Body items may be created against each Service Type using the + button to add.</p> <p>Sequence numbers are generated by the system.</p> <p>Navigation up and down the list of body items via the arrow buttons.</p>
Menu Name	<p>The name that appears in the menu.</p>  <p><i>If the menu name is left blank then the item is hidden from the menu.</i></p>
Links	<p>Press the button to pop the hypertext links form – see Web tab in 9.1.2 for details.</p>  <p><i>The links appear within the service type web subject summary or on the menu.</i></p>
Image Filename	Specify image file name for display in the Service Type body item.
Hypertext	Enter the plain text or HTML.

9.1.5 Tour & Package Maintenance

Module Name	Access Path	Purpose
PTTOURS	Web Reservations/ Master Files/ Tour Maintenance	To create and amend web tours and tour web subject data



Covered here are the set up of tours and packages related to either PRO*Resort Web or WebRes.

 See Section 3: Tour & Package Maintenance.

Web Tours (sub menu)

This tour to be displayed on Web

Check the box if this tour is to be made available for booking via the WebRes booking interface.



*When Compound Reservations is being used, any packages booked via WebRes will be Exploded into Compound Reservations.
When Simple Reservations is being used, any packages booked via WebRes will be booked as packages in the usual way.*

Auto Assign Accommodation on Web

Check this box to assign specific hotels, and this is a generic hotel.

Location & Service Type

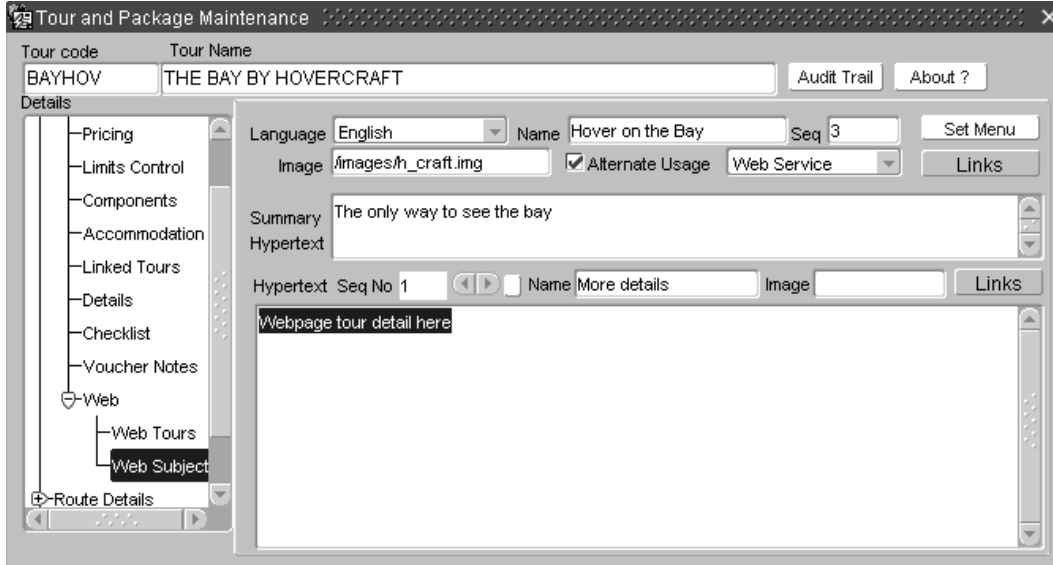
Select the Location (Destination)/Service Type to which this tour belongs from the pop list.

Web Site

Functionality not in current use.

Res Style Select the required Reservation style (Simple or Compound) from the pop list.

Web Subject (sub menu)



Language Select language for this tour web subject from pop list. Language list is maintained by Proteus.

Name Name as it will appear on the web site menu

Seq Allows sequencing of tour menu entries and Summary Details display.



Set Menu  *Press the Set Menu button after any changes to refresh the web site menu structure. Within the web site itself, selecting the Home menu option will refresh the site with any changes made.*



Image Specify image file name for display in the tour summary.

Alternate Usage Check this box to enable an associated pop list. Select Reports or Web Service.

Links Press the button to pop the hypertext links form – see Web tab in 9.1.2 for details.

 *The links appear within the tour summary or on the menu.*

Summary Hypertext Use HTML or text to define Service Types Web Subject summary information.

Seq No	Multiple Tour Subject Body items may be created against each Tour using the + button to add. Sequence numbers are generated by the system. Navigation up and down the list of body items via the arrow buttons.
Name	The name that appears in the menu.  <i>If the menu name is left blank then the item is hidden from the menu.</i>
Image	Specify image file name for display in the service type body item.
Links	Press the button to pop the hypertext links form – see Web tab in 9.1.2 for details.  <i>The links appear within the service type web subject summary or on the menu.</i>
Hypertext	Enter the plain text or HTML.

9.1.6 Special Functions

PRO*Resort Web incorporates a number of special functions that require configuration by Proteus:

9.1.6.1 Brochure Request

Brochure Request

Please enter your personal details:

Name First Last Number:

Address

City State Zipcode Country

Telephone Email

Brochure Request

Create new pax?

Brochure Request

Number: 4 Name: Mr Henry Walpole

Product Name: Qty:

Brochure Request

Number: 4 Name: Mr Henry Walpole

Product Name: Qty:

Order No: 53

Line	Product	Units	Del?
1	English Retail Brochure	1	<input type="button" value="I"/>
2	Japanese Retail Brochure	2	<input type="button" value="I"/>

Brochure Request

Would you like to confirm this order?

Brochure Request

Order 53 confirmed.

Finish

URLS for access:

Stand alone: http://HOST/VIRTUAL_DIR/guest.colord?ihandle=&cookie=

Via PRO*Resort Web: http://HOST/VIRTUAL_DIR/ptwebutl.ptproc?id=ORDER&cookie=

9.1.6.2 Forum

Add Comment

Name: **Email:**

Tour: **Tour Date:** (DD-Mon-YYYY)

Comments:

Comments

On 29-Aug-2002 Glenn Babic wrote:

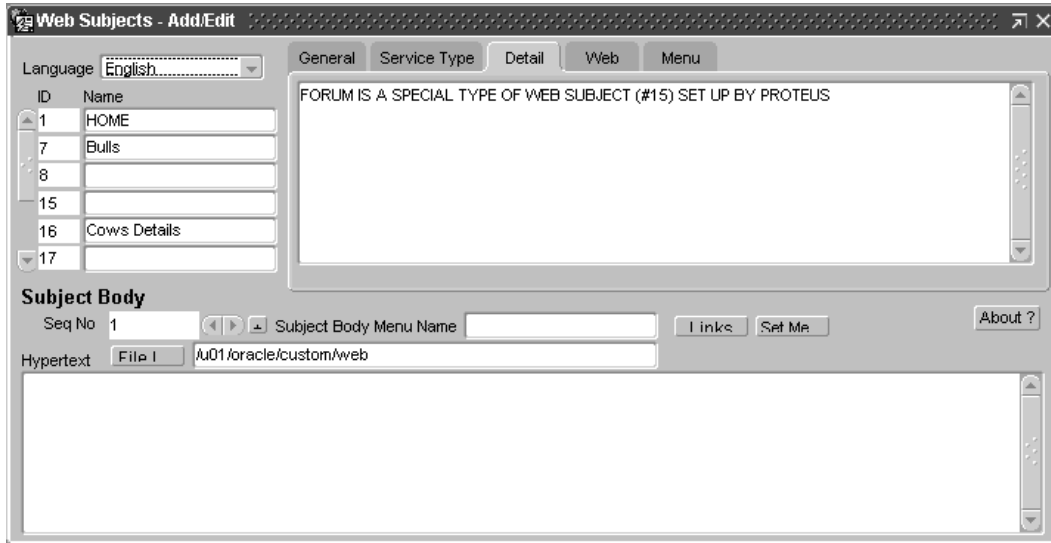
"A great trip!"

On 20-Sep-2002 rik wrote:

"How good was that!"

On 20-Sep-2002 Henry wrote:

"Wonderful trip. Wonderful staff. Thank you."



URL: http://HOST/VIRTUAL_DIR/ptwebutl.ptproc?id=FORUM<WS_ID>&cookie=

In the chosen web_subject <WS_ID> add a blank web_subject_body_item record.

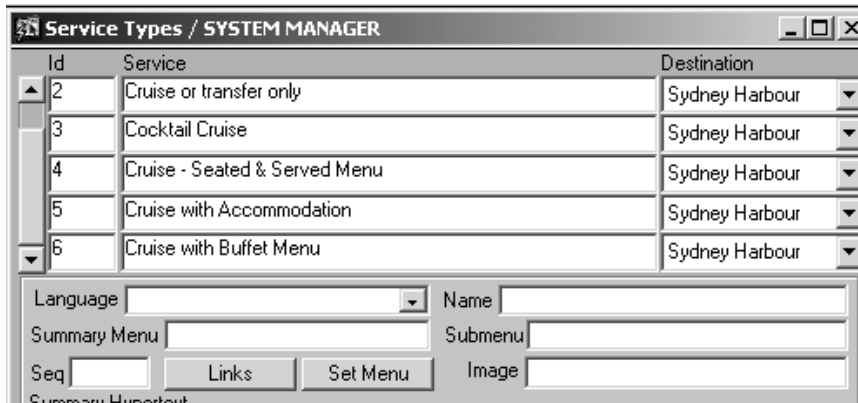
9.1.6.3 Charter Planner

The Charter Planner provides an interface that allows visitors to the web site to review transport units (e.g., vessels, rail cars, buses) available for different styles of charter and different capacities. From the list presented, the visitor may then request further details via a pre-configured email interface.

Style of Function

Service Types (available from Web Reservations/Master Files/Web/Service Types) is used to define Styles of Function at each destination (use Destination data already set up for the web site).

Enter the function description in the Service field, as shown below:



☞ See 9.1.4 for more details.

Vessel Definition

Transport Units (available from System Administration/Master Files/Transport/Transport Units) is used to define vessel capacities for different Styles of Function.

Code	Form	Make And Model	Type	Max Pax	Meter	Graphic URL
SYD2000	VESSEL	Sydney 2000 - tsf/cocktails/buffet	2,3,6	300		19,1
SYD2000A	VESSEL	Sydney 2000 - accommodated	5	50		19,1
SYD2000B	VESSEL	Sydney 2000 - seated	4	150		19,1

Type is used to cross reference the Styles of Function using the Service Id from the Service Types form. In the example above, Sydney 2000 can accommodate 300 passengers for Cruise/Transfer Only, Cocktail Cruise, and Cruise with Buffet. Thus a single entry has been made with cross references to Service Id's 2,3 and 6.

Graphic URL is used to cross-reference Web Subject Id, Subject Body Sequence Number of the details of the vessel.

Charter Planner – Screen 1

Via the web, select Destination and Service (Style of Function) from the pop lists and specify the number of passengers.

Charter Planner

Destination:

Service:

No of Pax:

Charter Planner – Screen 2

Charter Planner

Destination: Sydney Harbour, Service: Cocktail Cruise, No of Pax: 100

The following list of vessels can accommodate the selected number of passengers for the selected service. Please note: Minimum passenger numbers may apply. Prices are available on application only.

VESSELS	MAX PAX
1) CAPTAIN COOK CRUISELINER 1	100
2) JC3 - tsf/cocktails/buffet	200
3) Sydney 2000 - tsf/cocktails/buffet	300

Choices (eg. 1,2,3)

Name

Company

Address

City State Zipcode Country

Telephone Fax Email

Approximate budget Departure Date (DD-MON-YYYY)

- Transport units meeting the criteria are listed
- Specify transport unit choice/s in the format shown
- Enter contact details, etc
- Press OK.

Charter Planner – Screen 3

Email transmittal confirmation.

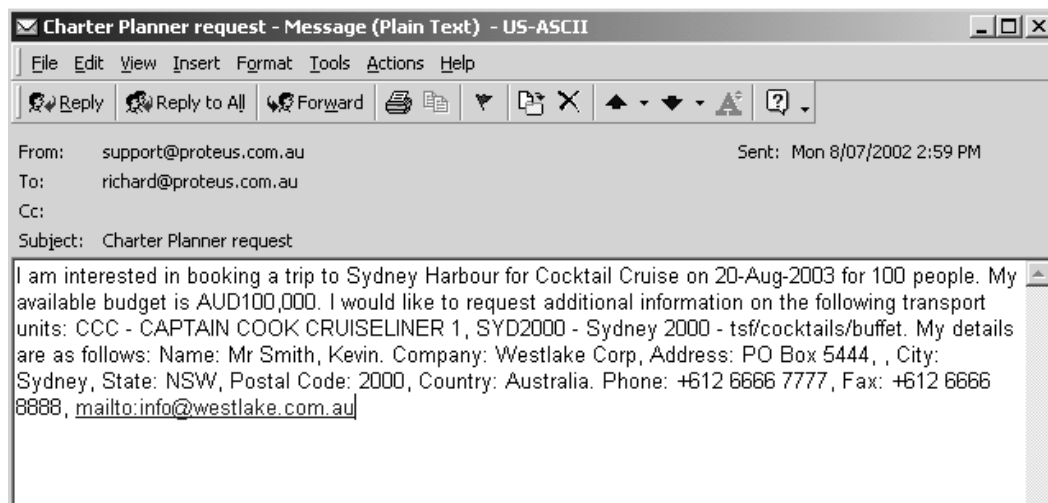
Charter Planner

Thank You!

You will be contacted soon with more information.

Charter Planner – Email Enquiry

Email sent to address specified on Agent Master for default company (1).



9.1.6.4 Image Gallery

Set up the following link for each set pair of images (hires/lowres):

```
<A HREF="/ptimg/mrmorn.gif" ><IMG SRC="/ptimg/mrmorn.gif"
WIDTH=40 HEIGHT=40 ALIGN=TOP></A>
```

To download the low resolution images use -
Right Mouse Click on image -> Save As.

For high resolution images -
Left Mouse Click on image -> Right Click on image -> Save As.

9.1.6.5 Book Now button

1. Add <PTNAV> tags to the html.
2. For each tag add a corresponding link item using ptwebnav.fmx.
3. In ptwebnav use the Book button to set the URL.
4. The url is dependant on ws_tour_code/ws_st_id.
5. For menu items set the URL to ptwebutl.ptbook?cookie. The URL generated will be in the context of the current web subject.

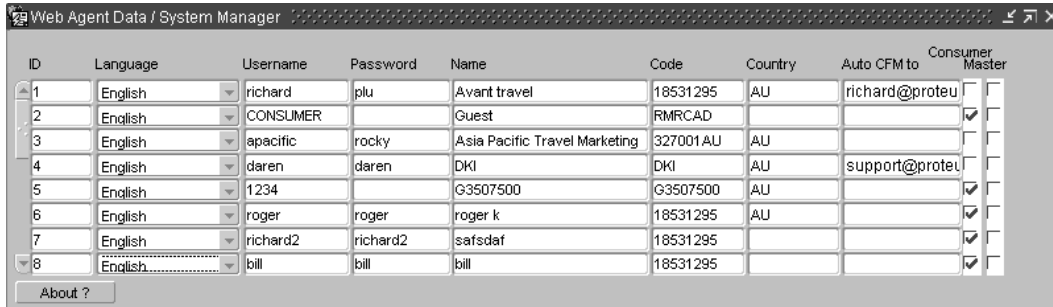
9.1.6.6 Logins

Web Agents - authenticated: http://HOST/VIRTUAL_DIR/tour.crs




Consumers – non-authenticated: http://HOST/VIRTUAL_DIR/tour.ccrs

9.1.7 Web Agents

Module Name	Access Path	Purpose
PTWEB	Web Reservations/ Master Files/Web/ Web Agents	To create and amend web agent access data



This is used to create for logins for both Web Reservations and web services.

ID	Unique identifier assigned by the system
Language	Select the default language from the pop list for this agent within WebRes. List of languages is maintained by Proteus.
Username	<p>The agent username for login purposes to WebRes.</p>  <p><i>Username CONSUMER is a special type allowing FIT Customers to bypass the WebRes login screen.</i></p> <p> See elsewhere in this Section</p>
Password	<p>The agent password for login purposes to Webres.</p>  <p><i>CONSUMER password should be left blank (NULL). Null password is also supported with Web Services.</i></p>
Name	The name as it appears on the welcome screen within WebRes.
Code	The agent code (list of values available).
Country	The country of origin of the agent (list of values available).
Auto CFM to	Web Services may be configured to automatically email the booking agent upon successful booking. Please contact Proteus for further details.
Consumer	With Web Services implementations it is possible to

have multiple Web Agents configured as Consumer style. Check the box to flag Consumer logins.



Within WebRes, all navigation and other menu bar options are hidden with the exception of HELP.

Master

The user specified here will have 'modify' access of their company logins.







9.2 WebRes

The WebRes web booking interface supports both business to business transactions (bookings by agents and other operators) and customer to business (bookings by FIT customers).

WebRes supports reservations made in either Simple Reservations or Compound Reservations on a credit or non-credit basis.

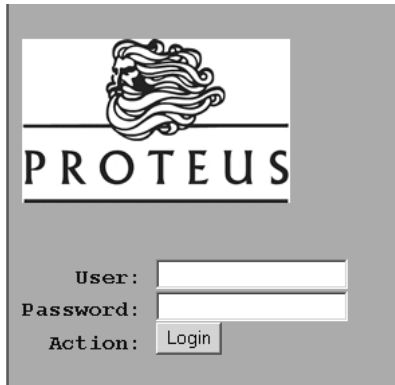
This section of the manual covers the operation of the interface with cross-references to other sections that deal with its set up.


9.2.1 WebRes Setup

- Step 1:** Configure System Parameters
 See Section 2
- Step 2:** Set up Destinations
 See 9.1.3
- Step 3:** Set up Service Types
 See 9.1.4
- Step 4:** Set up details of tours & packages to be made available
 See 9.1.5
- Step 5:** Set up details of agent access to tours & packages to be made available
 See 9.1.5
- Step 6:** Set up details of agent access to WebRes
 See 9.1.6

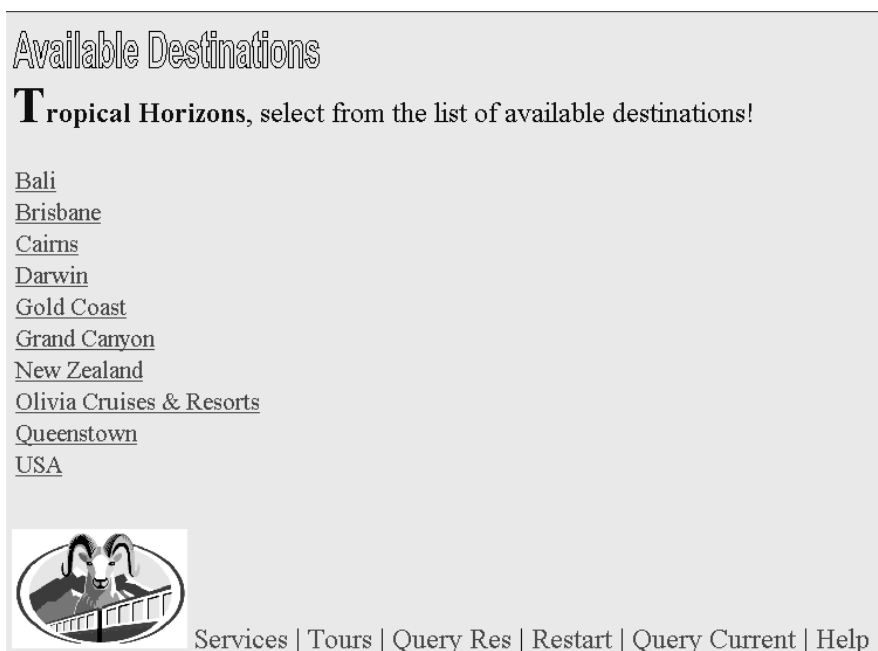
9.2.2 WebRes Interface


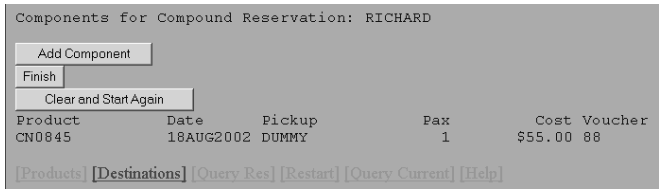

Screen 1 – Login



Logo	Logo1.gif in the designated web images directory.
User	Enter user name – specified in 9.1.6 Web Agents.  <i>FIT customers bypass this login screen by seeding with the special Web Agent user name of CONSUMER – see 9.2.1.</i>
Password	Enter password (case sensitive) – specified in 9.1.6 Web Agents.
Action	Hit Login or Return to enter WebRes.

Screen 2



Available Destinations	T_dests.gif in the designated web images directory.
Welcome text	Pre-configured except "Tropical Horizons" is drawn from Web Agent Name field – see 9.1.6.
Destinations & menu links colour	System parameter: WEB_LINK specifies RGB colour code.
Colour change on using link	System parameter: WEB_VLINK specifies RGB colour code.
Colour change after use	System parameter: WEB_ALINK specifies RGB colour code.
Bali Brisbane, etc	Destinations as defined above.
Query Res	<p>Allows query of existing WebRes reservations by:</p> <p>Travel Date Purchase Date Confirmation Number Tour/Product</p> <p>Query By: Res Purchase Date, Travel Date, Product Code, Confirmation Number</p> 
Restart	Returns to WebRes login.
Query Current	<p>Where Compound Reservations is in use, returns to current reservation "shopping cart":</p>  <p>Where Simple Reservations is in use, this option is not available.</p>  <p><i>WebRes uses the system parameter DEFAULT_RES_STYLE to determine whether to post reservations to Simple Reservations (parameter = SIMPLE) or Compound Reservations (parameter = COMPOUND).</i></p>
Help	Requires configuration by Proteus.

Small logo

Logo1sml.gif in the designated web images directory

Screen 3

Selecting a destination presents a new screen displaying all Service Types associated with that destination:

Screen 4


Selecting a service presents a new screen displaying all tours and packages associated with that service:

Product Name	Code	Tour Operator
TRAIN CAIRNS TO KURANDA - 0830HRS	CNS0830	Queensland Rail - Kuranda
TRAIN KURANDA TO CAIRNS- 1400HRS	KUR1400	Queensland Rail - Kuranda
SKYRAIL KURANDA TO CARAVONICA	SKYDOWN	Skyrail
SKYRAIL CARAVONICA TO KURANDA	SKYUP	Skyrail
TJAPUKAI CULTURAL PARK	TJA	Queensland Rail - Kuranda

Product Name	Tour or package description.
Code	Tour or package code.
README	Displays details entered in Voucher Notes on the Tour Master file as a way of providing more information or help to the WebRes user.

Notes for TRAIN CAIRNS TO KURANDA - 0830HRS

A great way to see the Baron Falls.....

More Details	<p>Hypertext link to web page specified in Tour and Package Maintenance – Web tab.</p> <p> See Section 3: Tour & Package Maintenance.</p>
Tour Operator	Operator of this tour as specified in Tour and Package Maintenance.

Screen 5


Selecting a tour presents a new screen displaying:

Select a class of travel / fare basis and tour date for the TRAIN CAIRNS TO KURANDA - 0830HRS

This tour operates on: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday


Tour Date
 Class

Availability



[Destinations](#) | [Services](#) | [Tours](#) | [Query Res](#) | [Restart](#) | [Query Current](#) | [Help](#)

Select tour date and click Reservation button to confirm.

Tour Date	<p>Defaults to today's date. Edit as required. Format of date is determined by the System Parameter DATE_FORMAT.</p>
Fare Basis	<p>With Tour Only allocation style tours a drop list of fare basis is presented for selection.</p> <p>Where only Single Fare Basis is available then Fare Basis is not displayed and Single defaults to the booking.</p> <p> <i>If WEB_DEFAULT_BASIS = Yes then neither Fare Basis nor Class will be displayed and Single or First/Single will be defaulted to all WebRes bookings.</i></p>

Class With Seat allocation style tours, a pop list of seat class/fare basis combinations is presented for selection. Where only First (class) and Single (basis) are available then Class is not displayed and First/Single defaults to the booking.

Screen 6

Current availability for TRAIN CAIRNS TO KURANDA - 0830HRS -> 09-Dec-2003 = 10

Please enter required fields.

Tour Name TRAIN CAIRNS TO KURANDA - 0830HRS (CNS0830)

Name CURRUTHERS PARTY

Pickup [None] ▾

Adults 2 Children 2

Voucher TBA

Country of Origin Australia ▾

Local arrival and departure details

Equipment

Special dietary requirements

Comments

Agent Contact Name GRETA

Deposit AUD

100% 25% 20% 15% 10% 0% Other

Make Booking

Enter details of reservation as required. Certain fields may be hidden via the use of System Parameters – see earlier in this section for details.

Press Make Booking button when complete.

Screen 7 – Compound Reservations (Simple Reservations go to Screen 9)

Components for Booking Name: CURRUTHERS PARTY

Tour Name	Date	Passengers	Cost
TRAIN CAIRNS TO KURANDA - 0830HRS (CNS0830)	09DEC2003	4	\$102.00 AUD



[Destinations](#) | [Services](#) | [Tours](#) | [Query Res](#) | [Restart](#) | [Query Current](#) | [Help](#)

Details of component selected are shown in the list.



When packages are booked and Compound Reservations is being used, Selling Price (Cost) shown in the shopping cart is from the package header. However, all packages are EXPLODED into Compound Reservations and the pricing is then based on the components. Thus, to use packages from WebRes it is necessary to ensure that the package header price equals the sum of the component prices.

Add Component

Allows additional tours or packages to be booked on this reservation.

Add Passenger Details

Allows details of the passengers traveling on this booking to be added. Click the button to display:

Please select passenger for update

	Title	Surname	First Name	Sex	Cat	Special	SSR
1		CURRUTHERS	PARTY	x 1	Other	Adult	.
2		CURRUTHERS	PARTY	x 2	Other	Adult	.
3		CURRUTHERS	PARTY	x 3	Other	Child	.
4		CURRUTHERS	PARTY	x 4	Other	Child	.

Select the passenger for edit via the numbered button in the left hand column:

Please update passenger record

Title:

Surname:

First Name:

Sex: Male Female Not Specified

Category:

Special:

SSR:

Enter details as required. Moving the cursor to the SSR field displays a further window:

Please select special services

Special Service:

Add one or more SSRs as required and use the Close button to return to the passenger list:

Please select passenger for update

	Title	Surname	First Name	Sex	Cat	Special	SSR
1	Mr	CURRUTHERS	Nathan	Male	Adult	80th Birthday	WCH LDIN
2	-	CURRUTHERS PARYTY	x 2	Other	Adult	.	.
3	-	CURRUTHERS PARYTY	x 3	Other	Child	.	.
4	-	CURRUTHERS PARYTY	x 4	Other	Child	.	.

Finish

Use the Finish button when Passenger Details are complete.

Finish

Press the Finish button when tour and package bookings are complete for this reservation. An intermediate window is displayed:

Reservation Items and Passenger Details are final once processed!
Proceed with online reservation?

Yes No

Clear and Start Again

Clears list items and reverts to Destinations - screen 2

Screen 8 – On-line Credit Card Payment

Online Payment for Booking

Tour Name	Date	Passengers	Cost
TRAIN CAIRNS TO KURANDA - 0830HRS (CNS0830)	09DEC2003	4	\$102.00

Includes Total Tax :

Total Cost : \$102.00 AUD

I confirm that I have read and agreed to the [Terms and Conditions](#)

For FIT Customers and non-credit Agents (Credit = No on Agent Maintenance) the on-line credit card payment screen is presented. Credit Agents are presented with Screen 9.

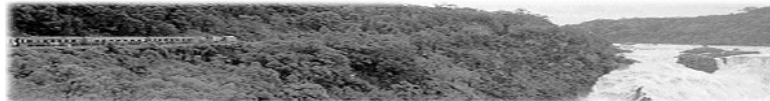


On line credit card payments requires specific configuration by Proteus and involves the use of third party software, e.g., Protobase from Southern Datacom.

Screen 9

Thank you!

Your reservation request has been processed!



Voucher: TBA

Booking Number: 12771
 Name: CURRUTHERS PARTY

Departure Date :10-Dec-2003
 Number of Passengers: 4

Confirmation of Booking Processed - Agent Issued Voucher must be presented at Tour Departure
 Tropical Horizons commission: \$20.40 AUD
 Value: \$ 102.00 AUD

Send email confirmation to

[Preview Confirmation](#)

Thank You!	Success.gif in the designated web images directory.
Voucher	Displays the voucher details entered on the booking page.
Booking Number	Confirmation number within PRO*Resort.
Name	Booking name as entered on the booking page.
Send email	Enter email address for confirmation. Uses report specified in System Parameters – see 9.2.1 Web Setup Step 1.
Preview Confirmation	Uses report specified in System Parameters – see 9.2.1 Web Setup Step 1.

Screen 10

Group Booking Entry / SYSTEM MANAGER

Cfm No: 6024 SMITH PARTY Part Itinerary Confirmed
 Agent: GR QUEENSLAND RAIL 7654323 Date: 20-Aug-2002 About?

Tour* Curr. AUD Date*
 Agent: QUEENSLAND RAIL GR
 Rooms Passengers
 Ad 0 Ch 0 A 0 B 0 FOC 0 Loadings: Avbl: 0 All: 0 Bkd: 0 Avbl: 0 All: 0 Value Adjust
 Name* Voucher* 7654323 Country*
 Discount Type* Source
 Pickup* DUMMY DUMMY Room/Contact Seq Days
 Drop Off Accept Explode Payment

Components Bus External Costing Notes ****INFO**** Checklist

Bus Notes: 60TH BIRTHDAY Documents to: Document Delivery
 Group Notes: QF666 19-Aug-2002
 Equipment: No special equipment needed **Client Category**
 Catering Reqs: Vegetarian diet please Inbound Agents

Res	Date	Type	Detail
Actions:			

Reservation First Entered 19/08/2002 17:09 Updated Source WEB

Show Cancelled Reservations ONLY

Source of booking defaults to WEB for reservations made via WebRes (same for Simple Reservations).