



PROTEUS

PRO*Tour

reservations
ticketing
financials
operations
inventory management
marketing
web booking
integrated web site
Oracle technology

... global tour hosting platform

PRO*Tour

Market

PRO*Tour is developed exclusively for the tour operator market as an on-line central reservation and ticketing system offering Tour Operators, Product Suppliers, Agents, Tour Desks and FIT Customers a single point of contact for any type of tour or packaged product. Current implementations include:

- Rail tours
- Cruises – both accommodated and sightseeing
- Bus and coach packages
- Trekking & Hiking
- Rafting
- Cable cars
- Sailing safaris

Reservations

PRO*Tour offers a choice of reservation screens catering for single component or package bookings and more complex multi component itineraries.

- On line availability checks and display – tabular and graphical
- Air, land and sea components
- Agent allotments and block allocations
- Waitlist and overbook functions
- Email and fax output for reservation confirmations, vouchers etc
- Multi currency cashiering
- Cabin, seat, and hotel room assignments
- Load balancing

Tour/Product Management

Highly configurable for all types of product:

- Single component tours
- Packages
- Seat/cabin allocation
- Room and accommodation
- Timed departure products
- Multi day events
- External products eg Airline bookings

Finance

- Commissions, Agent Net Rates, Agent and Passenger Discounts
- Sell and Cost matrices by date, product and fare basis
- Pricing per passenger, per event, per day
- Multi currency
- Highly configurable inclusive and exclusive tax schemes
- Accounts receivable
- Insurance sub-system

Schedules and Capacity

- Capacity management by : product, resource, bus route, seat class, transport unit
- Graphical and tabular displays of availability and bookings

Documents

- Tickets, Vouchers, Boarding Passes and Itineraries
- Document Management sub-system



Marketing

- Unique Travel Workbench for ad hoc itinerary planning and costing
- Quote and save functions
- Detailed statistical data across all reservation and enquiry functions
- Brochure management
- Loyalty schemes – points and payment options
- Yield management

Operations

- Management of physical inventory – buses, trains, boats
- Seat and cabin assignment
- Transport dispatch functions

Reporting & Querying

- Over 100 standard reports covering all aspects of the system
- End user reporting via any third party reporting tools eg Cognos
- Powerful query and retrieve functions throughout
- Supports simple and complex SQL querying

PRO*Tour Web

- Fully integrated web site using product and pricing data from PRO*Tour

Links to Other Systems

- Integration with Oracle Financials
- Open interface to other third party accounting systems
- On-line credit card and EFTPOS payments
- Hotel reservation systems
- Output of insurance requirements
- Third party brochure fulfilment houses
- GDS interface (under development)



Technology & Support

As a business critical system, PRO*Tour delivers very high levels of data security, performance and availability. To ensure this, the system is exclusively designed and built using the very latest CASE and development tools from Oracle Corporation, the world's leading supplier of database technology.

Three interface options: Full Windows deployment (client-server), full web deployment (multi-tier), Web Bookings for agents and independent travellers. Pro*Tour is available for Linux, HP - UX, Win2000.

Full software and database administration support services are available to meet all business needs – from standard business hours (local time anywhere in the world) to full 24 x 7 cover.

Proteus Corporation

Proteus was formed in 1989 and is a leading supplier of tour operator reservation and management systems designed and built using Oracle technology. From its head office on the Australian Gold Coast, Proteus offers both software only and turnkey solutions together with a full range of training, installation, support and consulting services. All members of the company have a hands-on and customer focused approach to business ensuring at all times truly personal attention to individual requirements.

Development Philosophy

Proteus actively seeks opportunities to work with its customers in the further development of the product. Such projects range from major new functionality to more minor enhancements. In all cases, changes are incorporated into the standard product thus ensuring continuity of support for all users. Configuration options and parameters allow the single product to be implemented across a broad and very diverse range of tour operators.



... global tour hosting platform

PRO*Tour



PROTEUS

PO Box 2416 Burleigh MDC
Queensland 4220 Australia
Ph : +61 (0) 7 55 766 700
Fax : +61 (0) 7 55 766 344
Email: sales@proteus.com.au
www.proteus.com.au